



# AI-enabled Chatbots

## Easily automate conversational processes

Delightful customer and employee experiences require great communication — UiPath combines **robotic process automation (RPA)** and **artificial intelligence (AI)** in a **chatbot interface** that connects users with the information and resources they need, using everyday language they're familiar with.



### Benefits

**Improved end-to-end employee and customer experience with intelligent chatbots**



Chat with robots in your natural language to ask them for help



Speed up customer request processing end-to-end



Leverage Facebook, WhatsApp, WeChat, Slack, Web, SMS, and other channels



Increase employee engagement - cut repetitive work to help them focus on more valuable tasks



Deploy in a breeze - with no-code Druid AI chatbots and UiPath automation platform that connects seamlessly with enterprise systems like ERP, CRM

## What features are included?

### No-code open platform

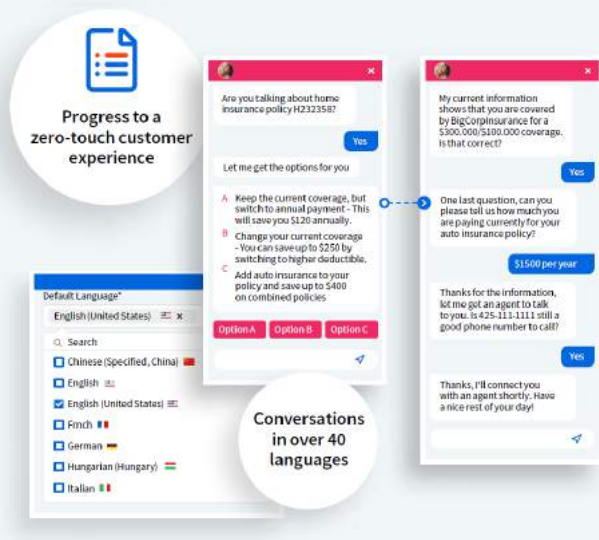
Give your team the power to create user-friendly conversations in over 40 languages and automate the fulfillment of frequent user requests.

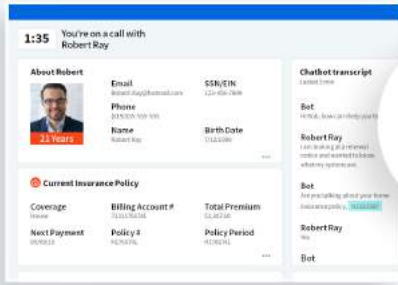
### Native integration of Druid chatbots with UiPath

Easily integrate Druid chatbots with UiPath Studio, Orchestrator, Attended Robots, Action Center, AI Center, Assistant, Data Service, Automation Hub

### Flexible connectors

Configure enterprise applications like REST/SOAP, ERP, CRM, SQL/Autonomous, Open APIs seamlessly with UiPath automation platform



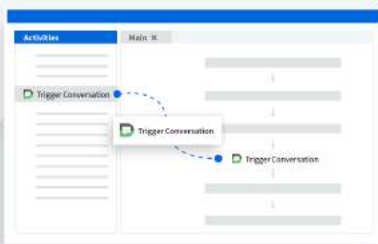
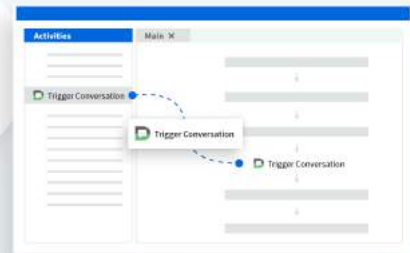


## Enterprise-grade security

A full complement of security features protects user privacy and the integrity of enterprise data and applications.

## A scalable platform architecture

An enterprise-class multi-tenant platform supports the deployment of thousands of chatbots to accommodate sudden spikes in service demand, freeing human agents to address more complex issues.



## Easy deployment and integration

Take advantage of our partnership with Druid for an out-of-the-box chatbot solution or use the chatbot technology of your choice. Seamlessly connect with any enterprise application to trigger RPA processes from chat and route specific tasks to human agents based on pre-defined rules.

## How does it work?

