# RPA – The Power of Automation

Robotic Process Automation (RPA) lets software robots take away the boring and repetitive tasks from your key business processes. Mundane work becomes fast, error-free and automated. Your business becomes more efficient, your customers are happier, and your people are freed to concentrate on knowledge-based activities that deliver real value.



### 60%

COST REDUCTION

RPA can drive savings of as much as 60% in Financial Services <sup>1</sup> and savings are similar regardless of your industry<sup>2</sup>.

80%

EFFICIENCY INCREASE

As many as 80% of your standard, rules-based processes can be automated using robots<sup>3</sup>. As the volume of data grows by an estimated 50% annually<sup>4</sup>, RPA enables you to meet increasing workloads without increasing headcount.

**x32** 

SPEED PROCESS TIMES

An automated process with RPA can be 32 times faster than doing it manually with research showing processes that used to take two days now done in under 30 minutes<sup>5</sup>. 100%

**IMPROVED DATA ACCURACY** 

When properly implemented, RPA delivers 100% data accuracy with zero errors<sup>6</sup>. Robots can operate 24x7 without getting tired or needing a break.

## 30% INCREASE BUSINESS CAPACITY

RPA frees up to 30% of an employee's time that can be directed to more strategic activities<sup>7</sup> with RPA accounting for 52% of business capacity in some organisations<sup>8</sup>.

DRIVE CUSTOMER SATISFACTION

RPA has improved the customer services delivered by 57% of companies in a recent survey® – better access to information and quicker response times means an enhanced customer experience. 100%

**ENHANCED EMPLOYEE SATISFACTION** 

Every company using RPA says it removes some or all mundane tasks for employees. This results in higher employee satisfaction (57%) and better employee retention (25%)<sup>10</sup>

**55%** 

IMPROVED DECISION-MAKING

More than half of senior managers whose company uses RPA report that it helps them make better decisions<sup>11</sup>.

#### HOW DOES RPA WORK?

RPA mimics human behavior. It works in the same way as a person would only much faster and more accurately. The robot sits on top of your IT systems and software so that you can automate your process quickly and cost-effectively without changing or re-developing the underlying IT infrastructure.

#### THE BENEFITS

- Access multiple screens and multiple systems simultaneously
- Automate data access, extraction and updating processes
- Ensure data accuracy and integrity
- Operate with any IT system or application including legacy system and systems external to your organization
- Mass email generation, extracting and archiving
- Automate process list maintenance and file storage
- Convert video, images and data formats
- Deliver in-depth business process and workflow analyticsAutomate compliance and governance of data and processes

#### **MEET THE** UNATTENDED **ROBOTS** There are two Unattended robots are the different types of back-office powerhouses. They robots that are happy quickly complete all the ATTENDED to perform different data-intensive, multi-screen tasks for you. **ROBOTS** back-office processing with little or no human intervention. Attended robots are your They'll operate 24x7 without digital assistants. They're missing anything. there to support your employees in their roles. Tell them what you're doing, and they'll provide information and advice to help you do it better. 6) https://www.nice.com/engage/blog/Only-RPA-can-provide-1 00-accuracy-2140 7) https://medium.com/@PierreCol/robotic-process-automation-agility-for-information-systems-lc2/e12/a387a https://www.2deloitte.com/us/en/pages/operations/articles/global-robotic-process-automation-report.html 9) https://www.uipath.com/company/rpa-analyst-reports/forrestor-harness-rpa-report 10) https://www.uipath.com/company/rpa-analyst-reports/forrestor-harness-rpa-report 11) https://blog.aimultiple.com/top-robotic-process-automation-rpa-benefits/ **REFERENCES** i) https://www.enterpriseinnovation.net/article/idc-says-rpa-adoption-can-result-30-60-costs-savings-fsis-15967999950 i) https://www.forbes.com/sites/peterbendorsamuel/2018/05/30/two-key-enablers-for-roi-in-robotic-process-automation/#517541665b22 i) https://towardsdatascience.com/all-the-robotic-process-automation-rpa-stats-you-need-to-know-bece22eaad8 i) https://www.mckinsey.com/industries/financial-services/our-insights/the-value-of-robotic-process-automation i) https://www.mckinsey.com/industries/financial-services/our-insights/the-value-of-robotic-process-automation ii) https://www.mckinsey.com/industries/financial-services/our-insights/the-value-of-robotic-process-automation iii) https://www.mckinsey.com/industries/financial-services/our-insights/the-value-of-robotic-process-automation

increases efficiency and helps deliver a superior customer experience.

Powerful and easy to use, our software lets you develop and train robots to quickly and accurately handle an extensive range of repetitive business processes.

At UiPath, we focus on delivering leading edge RPA software that reduces cost,