

## Privacy essentials for customers

<p><b>1. Who is your contact person for privacy related issues at UiPath?</b></p>	<p>You can contact UiPath’s data protection specialists at:</p> <p>Address: 4 Vasile Alecsandri and 11 Daniel Constantin, Building A, floor 6 Bucharest, Romania</p> <p>E-mail: <a href="mailto:privacy@uipath.com">privacy@uipath.com</a></p> <p>Telephone number: 0722296202</p>
<p><b>2. What personal data does UiPath process about you?</b></p>	<p>Personal data is information which directly or indirectly identifies or leads to the identification of a natural person.</p> <p>As a result of entering into an agreement with UiPath, we may process personal data about you such as: name, surname, e-mail, telephone number, job title, signature, location, national identification information, social media username, photo, IP, device information, user activity, including account information and payment details, as well as preferences, when using UiPath online services.</p> <p>The data processed are the personal data of the representatives of the company and/or of the employees.</p> <p>UiPath may also process data about you available in public registries or on social media or collected as a result of your participation to UiPath events, webinars or to our partners’ events.</p> <p>Please see more details on what personal data UiPath processes about you as a controller when interacting with UiPath products and services by accessing <a href="https://www.uipath.com/privacy-policy">https://www.uipath.com/privacy-policy</a>.</p> <p>UiPath may also process the personal data that you use with the UiPath Cloud Platform and for which you are a controller according to applicable privacy laws, since you decide the purpose and categories of personal data processed. For these personal data you are responsible for identifying and complying with your applicable privacy laws.</p>

<p><b>3. Why does UiPath process the categories of personal data mentioned above?</b></p>	<p>UiPath processes the personal data mentioned above for the performance of the contractual relationship with you, including for the purpose of providing you the license codes, account activations and management of the accounts, support or communications related to the products and services you are using.</p> <p>UiPath may process your contact details in order to send you the latest updates, releases and news about our products and events or to ask for your feedback using UiPath products, according to applicable laws and/or with your consent.</p> <p>UiPath is a controller regarding to business contact and account data, according to the GDPR and shall comply with the applicable data protection laws in ensuring the protection of such data from unauthorized access, loss, alteration or unlawful disclosure.</p> <p>For the online services you are using, such as the UiPath Cloud Platform, UiPath is a processor according to applicable privacy laws, to the extent you use personal data within your automation flows.</p>
---	---

<p><b>4. Will UiPath have access to the data you import in the UiPath RPA Platform?</b></p>	<p>UiPath RPA Platform is installed on premises so only you, the client, have access and control of the data import into the UiPath RPA Platform. No data shall be transferred to or accessed by UiPath. You are in control of your data at all times.</p> <p>Our recommendations for you, as our customer, are:</p> <ul style="list-style-type: none"> <li>• Implement an access management system, allowing access only to authorized staff</li> <li>• Limit access to the internet on the machines on which the UiPath RPA Platform is installed</li> <li>• If you have users accessing the UiPath RPA Platform online ensure a VPN connection</li> <li>• Ensure that your network is secure</li> <li>• Do not send personal data for support/maintenance purposes; use only anonymized or dummy data for this purpose.</li> </ul> <p>Please see here other security practices and relevant documentation regarding the UiPath RPA Platform: <a href="https://orchestrator.uipath.com/docs">https://orchestrator.uipath.com/docs</a></p>
---	---

<p><b>5. Will UiPath have access to the data you import in the UiPath Cloud Platform?</b></p>	<p>When you use the UiPath Cloud Platform, UiPath may have access to user data and data available in orchestrator, a core component of the UiPath Cloud Platform, which allows customers to manage its fleet of robots from a central control plane.</p> <p>All customer data in each data store that makes up our service stack will be encrypted.</p> <p>UiPath processes two categories of data when using UiPath Cloud Platform—customer data and system-generated logs. Customer data includes user-identifiable transactional and interactional data that we need to operate the service and to manage your contract with UiPath. System-generated logs include service usage data that may be aggregated and contain pieces of customer data. From a GDPR standpoint, UiPath is considered a <i>data processor</i> for the last part, to the extent personal data is used and as such honors all obligations of a data processor by providing customer with full control over its data, in accordance with the product architecture.</p> <p>Please see here more details about the terms which govern the use of the UiPath Cloud Platform, including the data processing agreement which applies in case personal data is used with the Platform: <a href="https://www.uipath.com/legal/terms-of-use">https://www.uipath.com/legal/terms-of-use</a> .</p>
<p><b>5. With whom is my personal data shared with?</b></p>	<p>The personal data you may provide for the above mentioned purposes may be disclosed only to UiPath affiliates and sub-processors, on a need to know basis.</p> <p>Only authorized staff from UiPath will have access to your personal data.</p> <p>UiPath, a global company, has concluded intercompany agreements with its affiliates ensuring a high standard for the protection of personal data.</p> <p>Standard contractual clauses apply where data is transferred outside the European Economic Area.</p>
<p><b>6. For how long will UiPath store my personal data?</b></p>	<p>UiPath processes and stores business related personal data for the duration of our business relationship with you and five years after the termination of the relevant agreements, or as provided by applicable laws, including financial obligations as UiPath is subject to legal retention obligations according to the fiscal, money laundering and other applicable legislation.</p> <p>For the personal data processed by UiPath as a processor, retention will be governed by the data processing agreement concluded with UiPath.</p>

<p><b>7. How does UiPath ensure that its sub-processors respect the same level of data protection?</b></p>	<p>All service providers contracted by UiPath are bound by confidentiality duties and are imposed the GDPR standards.</p>
<p><b>8. What are the security measures and certifications UiPath has in place for ensuring data protection?</b></p>	<p>UiPath is ISO 27001 certified for the security of information management. Moreover, UiPath respects OWASP (Open Web Application Security Project) standards and it received third party security attestation from Veracode.</p> <p>UiPath also implements organizational and security measures in order to ensure a security level which is appropriate to the risk related to the processing of personal data.</p> <p>Please see here more information about UiPath security practices: <a href="https://www.uipath.com/legal/uipath-data-protection-policies">https://www.uipath.com/legal/uipath-data-protection-policies</a>.</p>
<p><b>9. What are my rights when my personal data is processed by UiPath?</b></p>	<p>For information about your rights please check our Privacy Policy, available at: <a href="https://www.uipath.com/privacy-policy">https://www.uipath.com/privacy-policy</a> .</p>