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欢迎及介绍



Thomas Chin 金少陵

Vice President of Sales APAC 亚太区销售总裁 **UiPath**

非UiPathTogether 北京

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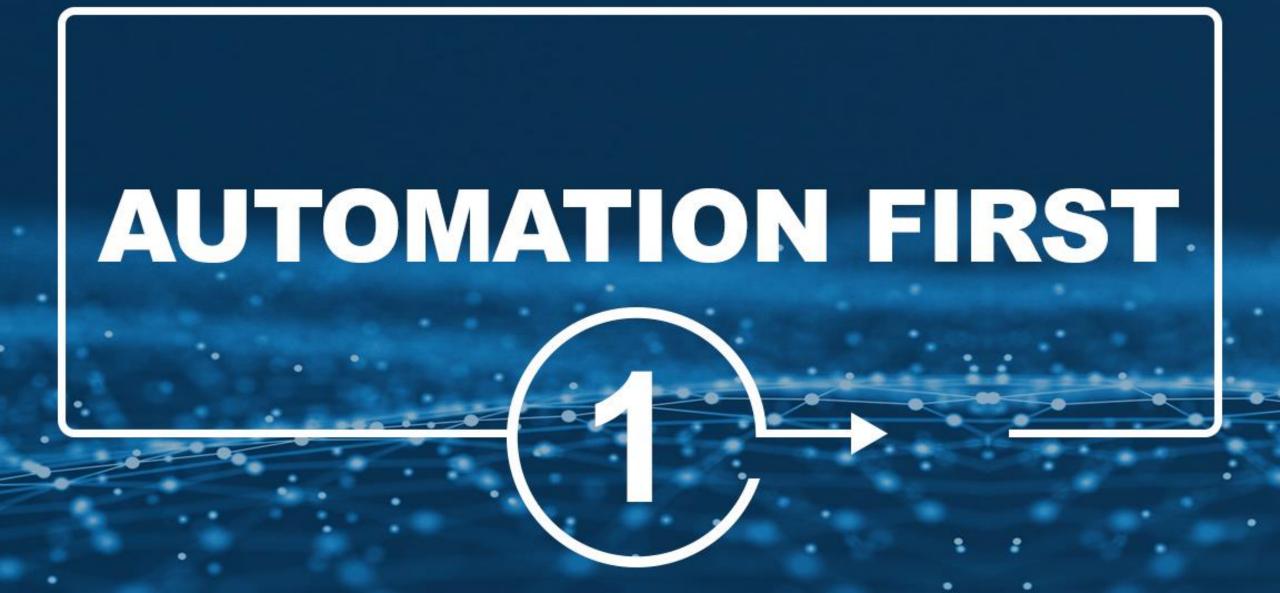
12月12日 | 迪拜

11月15日 | 北京

11月13日 | 福冈

UiPathTogether

11月8日 | 马德里



B轮和C轮融资 1.5亿美元 1.53亿美元 + 2.65亿美元 1.5亿美元







确定

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UiPath首席营销官 主题演讲



Bobby Patrick

Chief Marketing Officer 首席营销官 **UiPath**

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机器人流程自动化取得的早期突破

计算机视觉

- 通过用户界面完美模拟人 工重复性任务
- 充当人类的手和眼睛… 但 不是大脑
- 不用休息

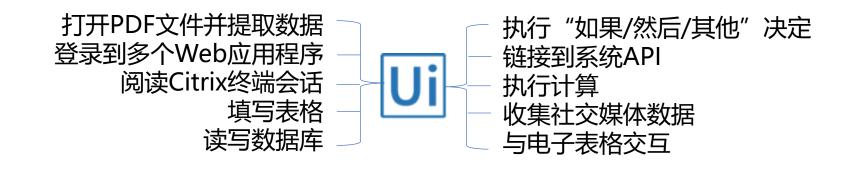
UiPath

拖放"自如、方便易用的设计师

- 内置录音机
- 序列可支持线性流程
- 使用流程图完成复杂的业务逻辑
- 状态机能支持非常复杂的流程



机器人流程自动化的实际应用







机器人流程自动化解决了 自动化"最后一英里问题"





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UiPath 成功总是来自更好的路径 3000 2,600+ 2500 净推荐值 (NPS) 2017年9月 2000 1500

1000 500 0 Q1 2016

Q2 2016 Q3 21016 Q4 2016 Q1 2017 Q2 2017 Q3 2017 Q4 2017 Q1 2018 Q2 2018 Q3 2018 Q4 2018E

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自从进入<mark>计算机时代</mark>, 技术改变了人们的工作方式



企业技术的六大方面





COMPUTER VISION

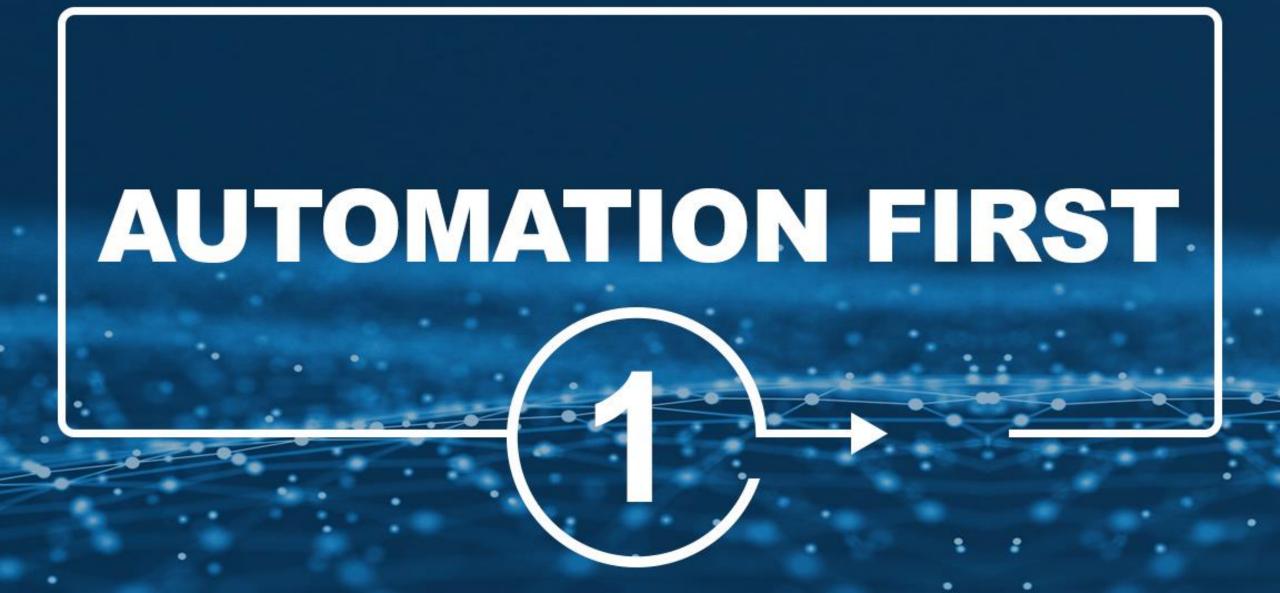
计算机视觉

SUMMER OF AI

智能的

BUSINESS PROCESS OPTIMIZATION









传统的科技生命周期 一切强调应用程序接口(API)互联 商业流程再造 商业流程外包 商业用户驱动要求 投资回报周期为1-3年

自动化优先

商业主导自动化热潮 用户界面快速而准确 商业流程优化 机器人经济学 中小企业成为新的开发机构 投资回报周期为6-9个月

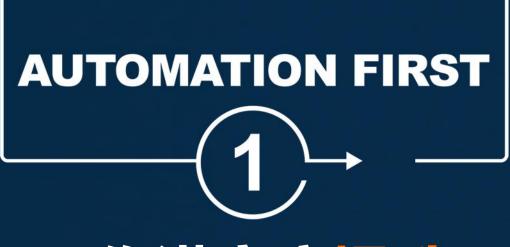
思维





麦肯锡:

《前途光明:自动化、就业与生产力》



工作满意度提升

《自动化成为常态》

德勤:



人工劳动力增长

自动化创造 600 MILLON 个净工作岗位

世界经济论坛,《工作岗位的未来报告》





麦肯锡:《前途光明:自动化、就业与生产力》

AUTOMATION FIRST

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开放自由协作

机器人在学习新技能

机器人在学习新技能



Automation First

元浸式实验

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UiPath



200万 横跨2个针对UiPath全球合作 伙伴的基金

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UiPath平台



Executed with 100% accuracy 100%的执行精准

自动化优先2019 能同时满足管理和后勤部门需求的唯一平台

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联系中心		人力资源
价值链	Ui Path	法务
客户服务		IT服务
	共享服务	网络安全

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UiPath首席战略官 主题演讲



Vargha Moayed

Chief Strategy Officer 首席战略官 **UiPath**

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推出RPA的准备

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BENEFITS

Many organizations after a successful pilot struggle to define a path forward to a successful ramp-up of their automation program: a preparation phase is needed

Phase One

A Successful Pilot

- Few processes automated
- Early time savings achieved
- IT environment understood
- Small group of RPA specialists trained
- Issues specifics to the organization discovered
- Technology fully tested

Phase Two Roll-out Preparation

- Engaging and securing key stakeholder's and C level backing
- Defining the scope of the RPA program
- Developing a high level automation roadmap
- Agreeing on a delivery approach
- Securing funding for the program
- Designing an operating model

Further Quick wins

Automating next wave of quick wins to keep momentum while building strategic approach

Phase Three Full Rollout-Industrialization

- Implementing process automation roadmap
- Fully building your capabilities according to the chosen delivery model and knowledge transfer
- Integrating new automation technologies (e.g. Intelligent OCR, chatbots, AI)



During the preparation phase organizations need to secure the backing of the C level and build a realistic roll-out plan





Α

It is crucial to engage the C level and key stakeholders as soon as the early benefits of an RPA pilot are visible

WHO	WHY
CFO	It will become crucial to have CFO support to be able to properly fund the RPA roll-out program
Heads of major Business Units and departments	These are the ultimate beneficiaries of RPA, and their consent and support will be required to modify and automate processes
Head of support services	More often than not the head of support services (GBS) tends to be the early sponsor of an RPA initiative as quite often RPA is first deployed in back office functions
CIO	While RPA tends to be more business led, CIO and IT should not be ignored as IT's full backing is a pre-requisite to a successful RPA program
Chief Personnel Officer	The deployment of RPA will be a source of anxiety among staff and it is important to enroll the help of the HR department to create a communication and change program accordingly
IT Security	IT security specialists need to feel reassured that RPA will not be breaking any security rules and that it is in full accordance with the organization's security protocol
Chief Compliance Officer & Internal audit	As RPA will modify some processes and alter issues such as segregation of duties, it is important that an organization chief compliance officer and the internal audit team are involved and their concerns addressed upfront and that an ongoing collaboration is established with them



В

KEY DIMENSIONS OF SCOPE Ideally, in agreement with key C level stakeholders, the first question to tackle is the scope and ambition of the program



The scope can be staged and conditional to some milestones being met, but it is highly recommended that these are explicit and that the ambition of the program be known at the onset



HIGH LEVEL ASSESSMENT CRITERIA

Prior to engaging into a roll-out it is useful to have a "heat map" of the automation potential across at least a sub-set of the organization

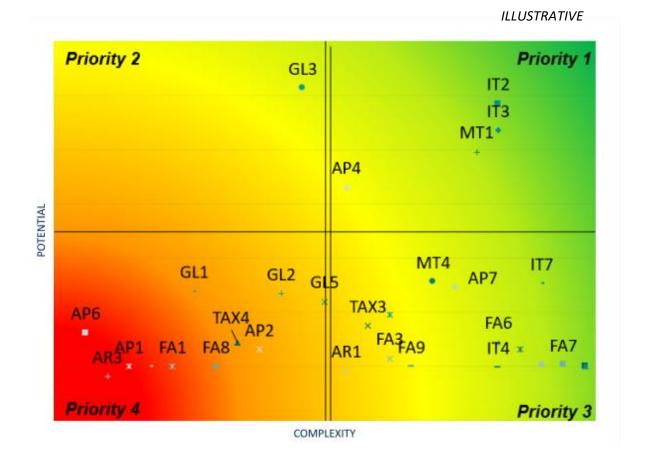
POTENTIAL

- Rule driven process
- Number of FTEs
- Electronic data availability

С

• Frequency

- Human judgement
- Error rates
- Process continuity
- Data sensitivity



COMPLEXITY

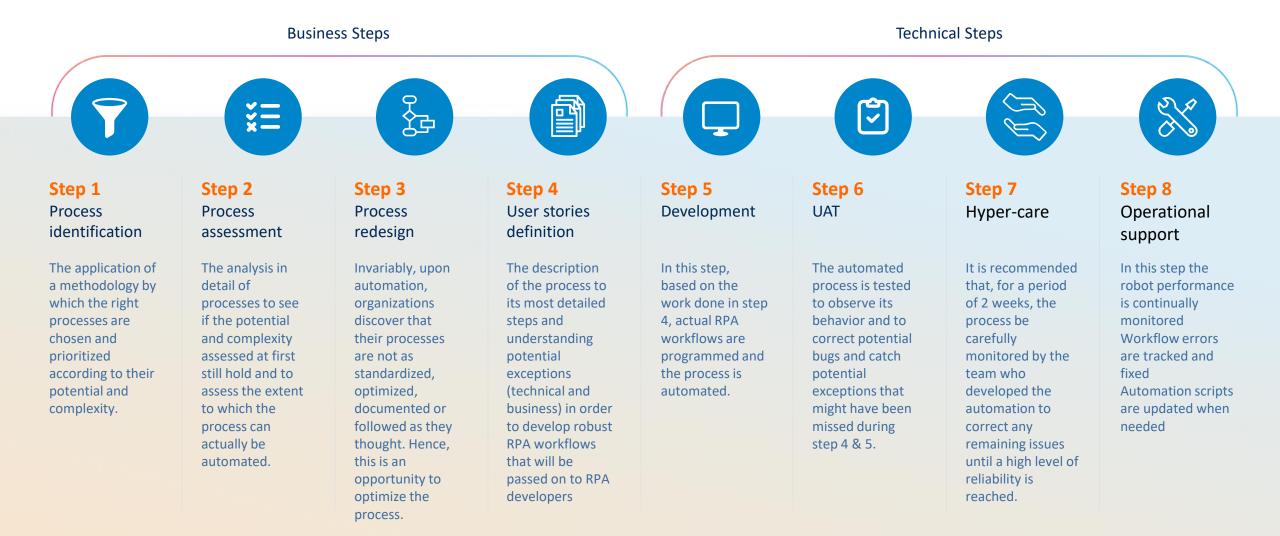
- Number of IT systems employed
- IT systems technology
- Process documentation availability
- Level of process standardization



D

THE 8 STEPS OF AUTOMATION

To determine the delivery approach, it is important to first understand the different stages of the automation life cycle and make the distinction between business and technical steps





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A mixed delivery model with in-house and external teams could be used throughout the automation cycle and evolve overtime



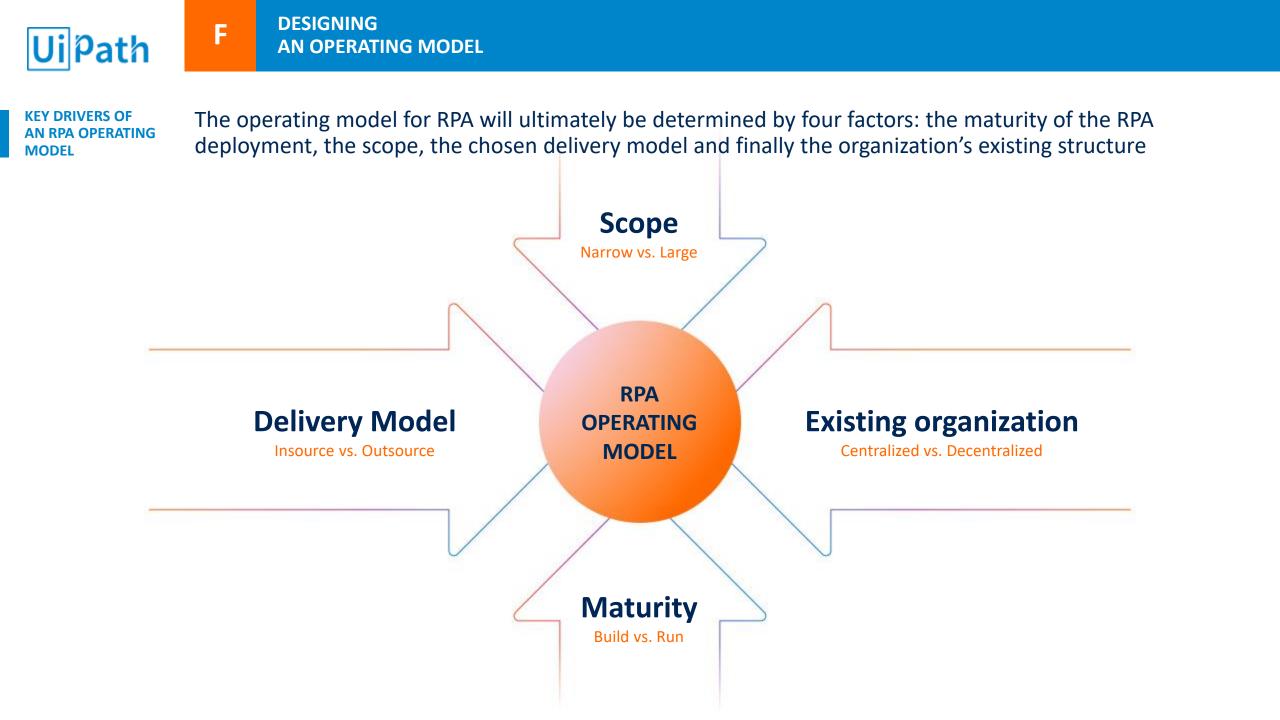




Ε

Combining the results observed at the pilot stage and the high level roadmap with decisions about scope and delivery model, a business plan can be built as a foundation to secure funding for the program

INPUTS		BUSINESS PLAN			ILLUSTRATIVE	OUTPUTS
			YEAR 1	YEAR 2	YEAR 3	Cash flow
Results from the pilot: Reduction in time observed		# of Processes Developed	7	10	9	ROI
Cost and length of automation		FTE repurposed	21.0	25.0	18.0	Total funding requirement
Scope:		Quarterly FTE Savings for Capacity Repurposed	\$600,287	\$2,222,818	\$3,257,250	Milestones
Hypotheses about timeline Overall benefits		Total # of Bots deployed	13.7	21.3	25.5	•
		Total technology costs	\$25,927	\$36,858	\$42,836	Understanding most sensible variables
High level roadmap: Hypotheses about benefit to be			IN HOUSE (S1 - S4)	- DEVELOPMENT OUTSC	DURCED (S5 - S7)	•
expected		Total development cost	\$480,846	\$315,943	\$224,743	Most organizations under estimate the cost of development and maintenance
	-	Total operational support cost	\$23,935	\$53,090	\$53,090	• Like with all new technologies the
Delivery approach: Hypotheses about costs of		Total Quarterly Costs	\$530,708	\$405,890	\$320,668	Like with all new technologies the business plan will need to be revisited
development & support		Quarterly Net Cash flow	\$69,579	\$1,816,927	\$2,936,581	periodically as some hypothesis will be fulfilled or not

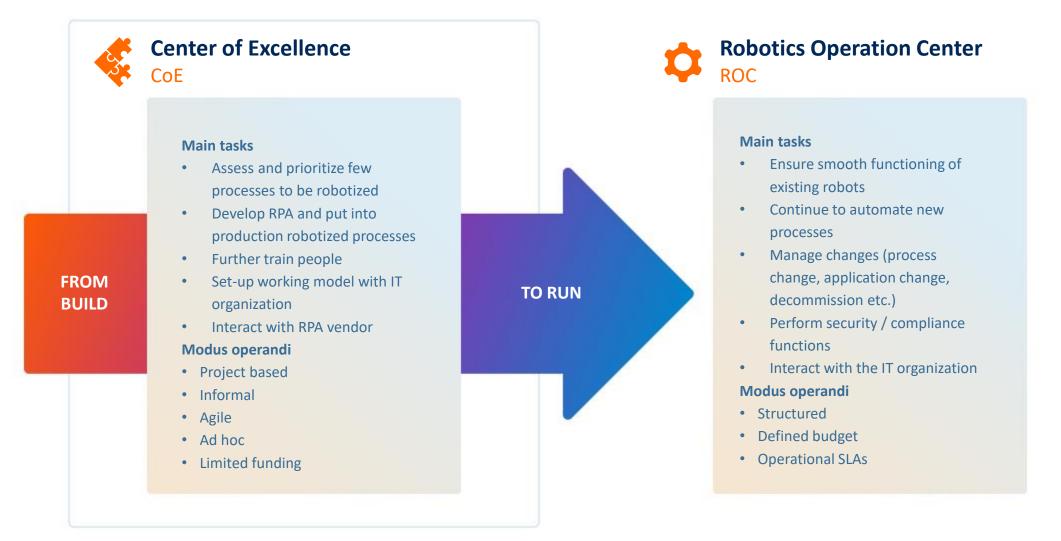




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RPA PROGRAM MATURITY

The operating model will obviously need to evolve as an organization matures from the early stages of automation to a more mature run mode





F

KEY DIMENSIONS OF AN RPA ORGANIZATION During the preparation phase all five components of the evolving and future operating model need to be tackled





LEVEL OF OPERATIONAL RESPONSIBILITY The first issue to consider is the role or level of operating responsibilities an organization wishes to give to its RPA organization

The RPA unit as an advisory type of COE

- It acts mainly as the guardian of methods and tools for automation throughout the organization
- It may ensure that proper training are provided to the entities in charge of implementation
- It can act as the main interface with an outsourcing partner in case a managed service delivery model has been chosen. It remains the main point of contact with RPA vendor
- It has no responsibilities in terms of delivering or maintaining automation
- The responsibilities are within the IT organizations and/or business units or with third parties depending on delivery model chosen

The RPA unit as a strong operating center

- It has the main responsibility for delivering and maintaining the digital workforce
- It interacts with business units and IT organization to do so
- It has SLA with its internal clients
- It is fully staffed to cover all functions required to deliver on its mission
- It is the only interface with automation vendors and IT on automation issues

UiPath	DESIGNING AN OPERATING MODEL		4			
		ROLE	SKILLS	STRUCTURE	GOVERNANCE	

Multiple skills are required to develop and maintain an automation program

		Step 1 Process identification	Step 2 Process assessment	Step 3 Process redesign	Step 4 User stories definition	<mark>Step 5</mark> Development	<mark>Step 6</mark> UAT	Step 7 Hyper-care	Step 8 Operational support
Process Subject Matter expert	This is a process expert that will provide her input in step 1 to 3	~	~	~	~				
RPA Scrum Master	This is in effect an automation project manager using the agile approach		~	~	~	~	~		
RPA Process Analyst	Her role consists of understanding in detail the process and business requirement and propose a new process design suitable to automation		~	~	~				
RPA Solution Architect	Works hand in hand with business analysts and developers to ensure solidity of design and development work			\checkmark	~	~	\checkmark	~	
RPA Developer	Develops the automation based on user stories, participates also in UAT and hypercare				~	~	~	~	
RPA Controller	Monitors and optimizes robots performance, performs root-cause problem analysis							~	
IT Security Specialist	Interface with IT organization and ensures that all IT security best practices are followed					~	~	\checkmark	\checkmark
IT Infrastructure Specialist	Interface with IT organization to ensure that IT infrastructure is ready and compatible for robots deployment and maintenance						~	\checkmark	\checkmark



In addition to the level of operational responsibilities the RPA organization will have, it can operate with different levels of centralization

DECENTRALIZED

2

• Deploy robotics resources embedded in global functions and/or geographies

• Standards and policies managed centrally and distributed across various initiatives

Most likely when:

- Organization itself is decentralized
- Resources are not scarce

Pros:

1

- Better knowledge of local business needs
- Closer to end-users
- Faster deployment

Cons:

- Less consistency in application of approach and tools
- Lower optimization of scarce resources
- More expensive Smaller units might not be served at all

HUB & SPOKE

• Centralizing most of the development and support functions while creating spokes of process assessment and redesign closer to end users

Most likely when:

- The organization has business units/geographies large enough to host a "spoke"
- The RPA ROC is willing to share some responsibilities with the end-users
- When a prior "lean" organization can be leveraged for RPA

Pros:

Good balance between cost efficiency and speed

Cons:

- More complex organizational set-up
- Requires good collaboration
- Requires good common training to keep consistency

CENTRALIZED

• Centralizing all robotics resources and function into a single location.

• Deploying efforts locally on project by project basis and developing and maintaining remotely

Most likely when:

- The organization used to centralized functions (e.g. centralized IT department)
- Early days of RPA deployment if lack of resources
- If cost is a concern

Pros:

3

- Allows a more strategic approach of RPA deployment
- Builds skills and best and common practices faster
- Allows location in lower labor cost countries
- Less likelihood of variations across local functions

Cons:

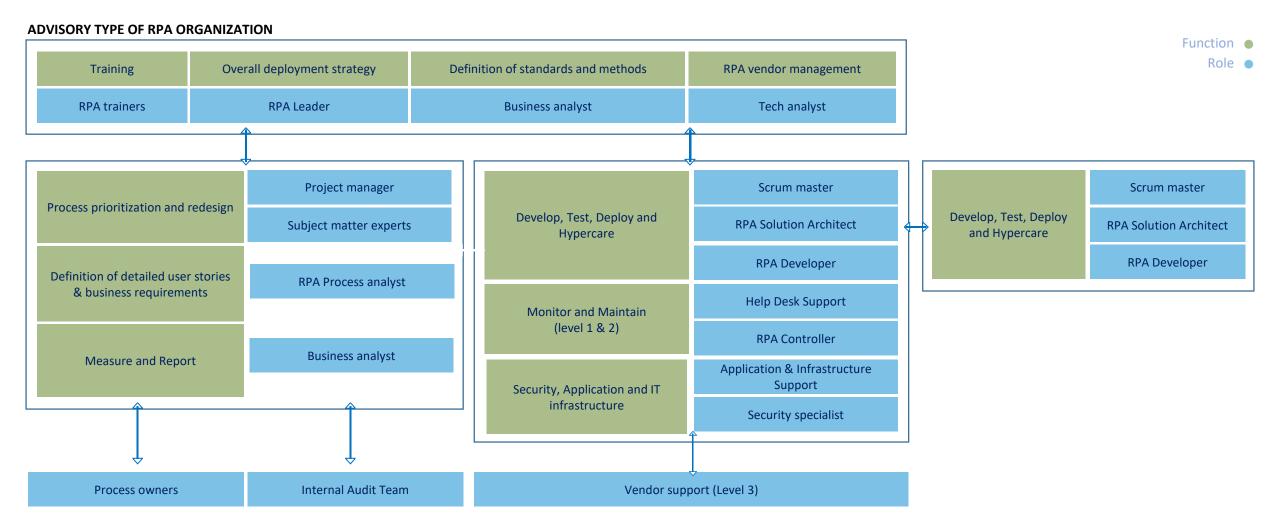
- Slower RPA deployment
- Less responsive to end-user needs
- Requires developing remote management practices



DESIGNING AN OPERATING MODEL

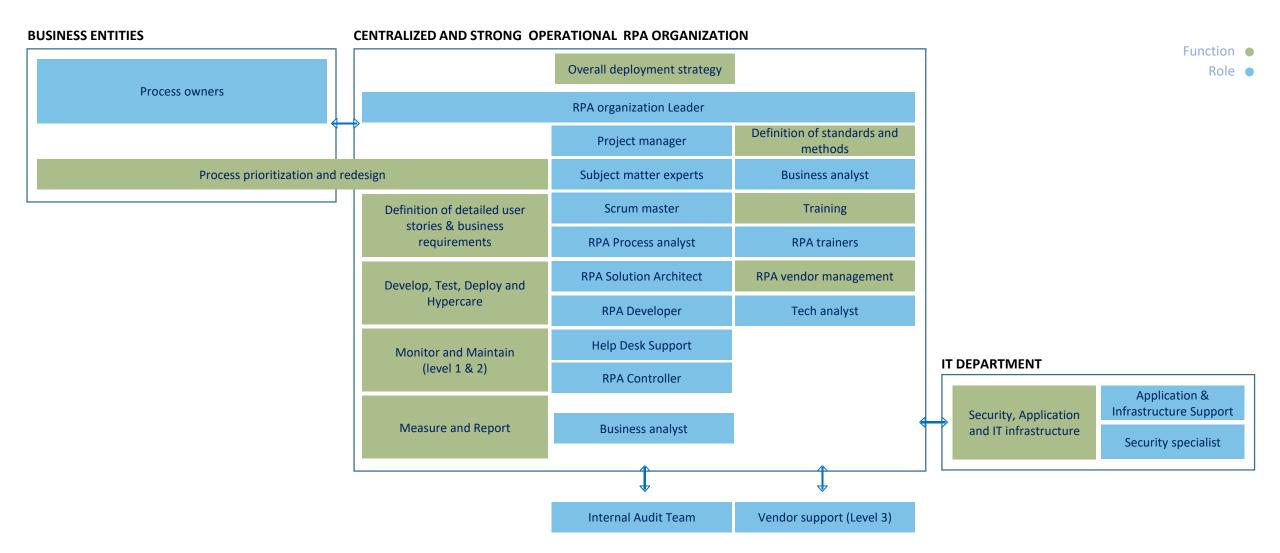
DECENTRALIZED EXAMPLE

In a decentralized model, the RPA organization can be for instance a COE with the main role of defining standards and methodology, while business selects the processes and IT performs the automations





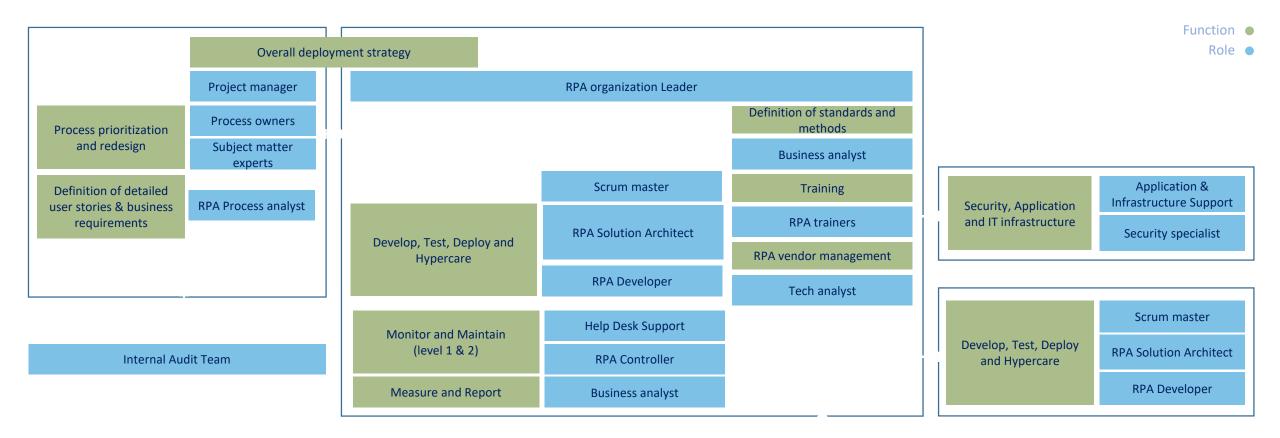
CENTRALIZED EXAMPLE In a centralized and strong operational model, the RPA organization is a ROC that actually owns and delivers automation to business units while coordinating with IT and vendor. Most required skills are within the ROC





DESIGNING AN OPERATING MODEL

In a hub & spoke and hybrid model, the RPA organization takes on the responsibility for the technical steps of automation while the business steps are owned by the businesses themselves. The RPA unit also acts as a global coordinator of the automation process





To whom the RPA unit reports will be the consequence of the type of organization chosen. Whatever the case may be, we suggest to establish an automation council with representatives both of business and IT

Potential Options for formal reporting of the RPA organization



The Automation Council



The Automation Council periodically reviews the activities and results of the RPA organization on a company wide basis to ensure alignment with company strategy and IT overall roadmap and strategy. It can also act as an escalation entity board for prioritizing automation opportunities when need be. It can also review and approve annual budget



KEY PROCESSES OF AN ONGOING RPA PROGRAM There are several key processes that need to be defined for the proper functioning of the RPA program



What is the model for the **identification and prioritization** of processes for automation?

What is the process for developing the automated workflow, enclosing all business requirements?

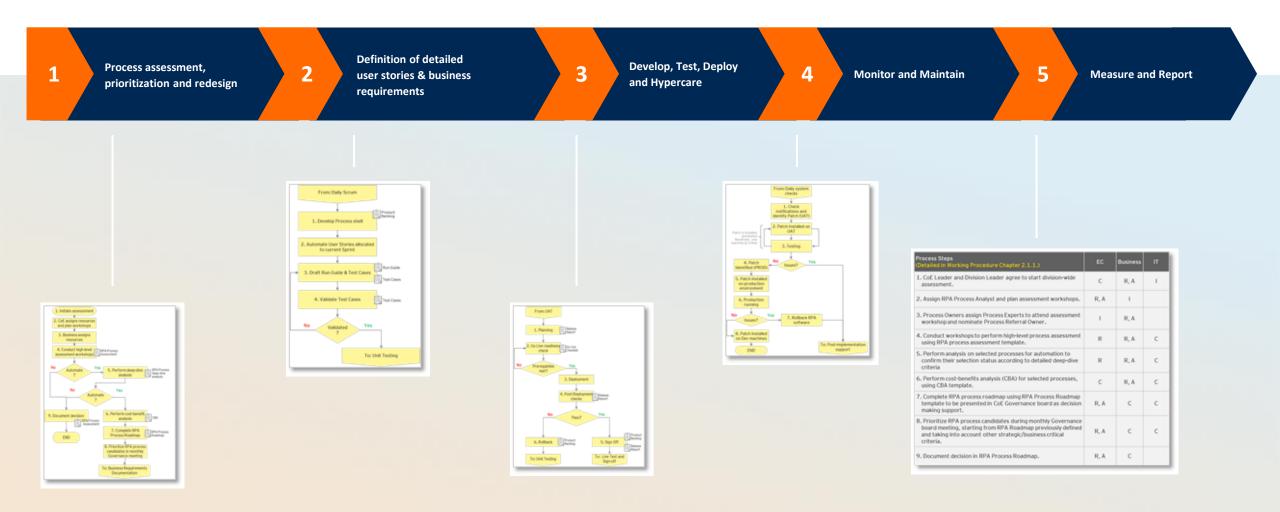
What is the process for **deploying** a process into production?

What is the process for **changing the workflow** of already automated processed?



Each process step must be carefully documented and responsibilities clearly assigned

ILLUSTRATIVE



UiPath	F	DESIGNING AN OPERATING MODEL						
			ROLE	SKILLS	STRUCTURE	GOVERNANCE	PROCESSES	KPIs

PERFORMANCE MANAGEMENT FRAMEWORK Finally a performance management framework should be defined in order to keep track of the overall RPA program performance



UiPath

Thank you!

Vargha Moayed Chief Strategy Officer vargha.moayed@uipath.com



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PREPARE FOR TOMORROW, AUTOMATE TODAY



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Vargha Moayed

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Boris Krumrey

Chief Robotics Officer 首席机器人官 **UiPath**



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MATION FIR

Gabriel Wu 吴威

MD & GM Greater China Region 大中华区董事总经理 **UiPath**

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PANEL DISCUSSION 小组座谈

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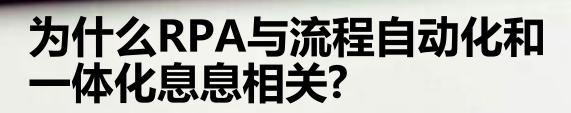




RPA 是否在加速数字 化转型?



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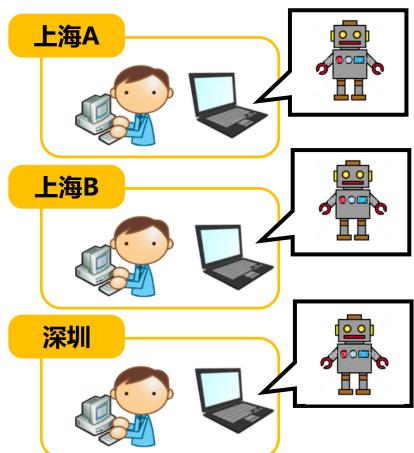
● 机器人开发者的开发学习

● 机器人开发的方法统一

● 多个据点的机器人运维的管理

提案内容

- 开发者培训
- 开发标准指南的制定
- Orchestrator的导入



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技术演示 及UiPath Go!介绍



Davy Chan 陈舒

RPA Technical Account Manager 客户技术经理 **UiPath**

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采用RPA的旅程



Boris Krumrey

Chief Robotics Officer 首席机器人官 **UiPath**

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BUSINESS PROCESS OPTIMIZATION



RPA使彻底的数字化成为可能 同时避免干扰正常运营



企业 RPA 加速 数字化技程

THE PILLARS OF ENTERPRISE RPA 企业RPA的五大支柱

开放平台

OPEN PLATFORM

成效立竿见影

RAPID RESULTS

迈向人工智能

PATH TO AI

SCALABILITY

SECURITY

安全

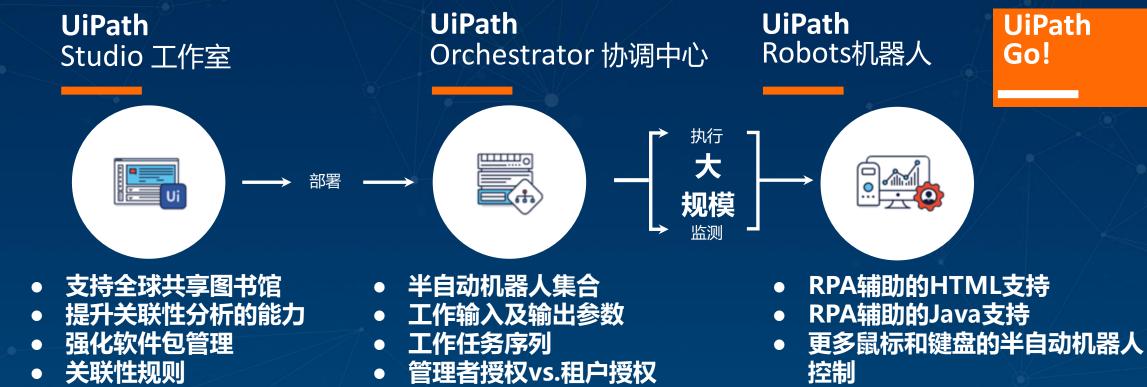
发布 2018.3

2018.3主要亮点



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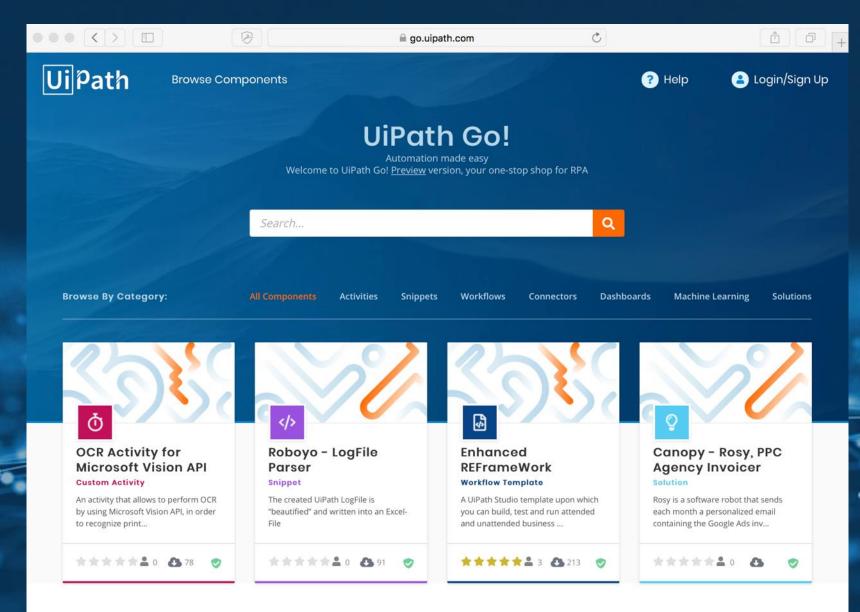


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开源整合编辑器

利用开发者UiPath进行流程协调和任务管理



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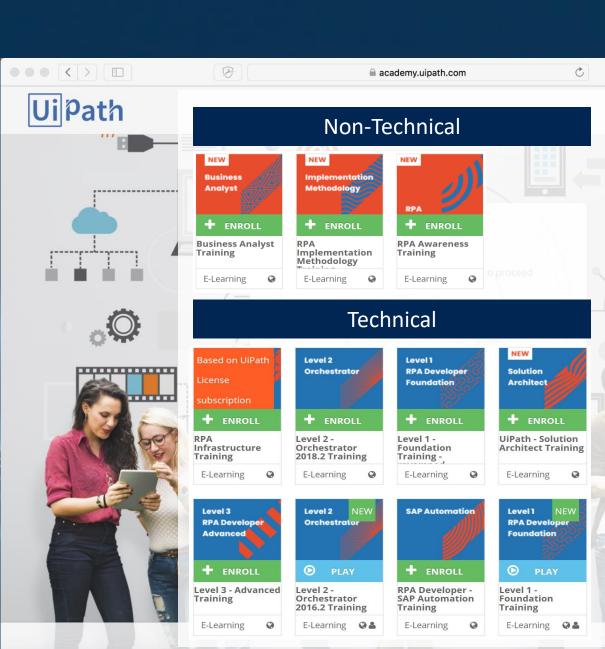
自由、多语种的在 线培训项目及认证

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1000+ 学位 **67,000+** 学员



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UiPath Educational Programs

"Future of work, shaped by RPA"

TECHNICAL UNIVERSITY PROGRAMS

Context

Students lack a vision of what they want their career path to be after graduation.

While there are open positions, some graduates still cannot find work. RPA job market has an accelerated grow and it is barely sustained by the number of graduates provided by the higher education system.

PURPOSE

QYD

Offer students off-campus personalized online learning and on-campus hands-on experiential learning in order for them to develop their creative mindset and the mental elasticity to invent, discover, or create something valuable to society.

UiPath界面 在人工智能游戏中

B轮及C轮融资主要用于研发

建设世界一流的AI企业

机器学习如何应用于RPA



做出判断



半自动化与深度学习

过程监控与非结构化 数据,例如应用软件、 电子邮件、文档





我们的智能OCR战略

我们的开放融合战略支持企业层面的多种技术融合



UiPath

综UiPathTogether ——— 北京 ———

新数据验证用户界面

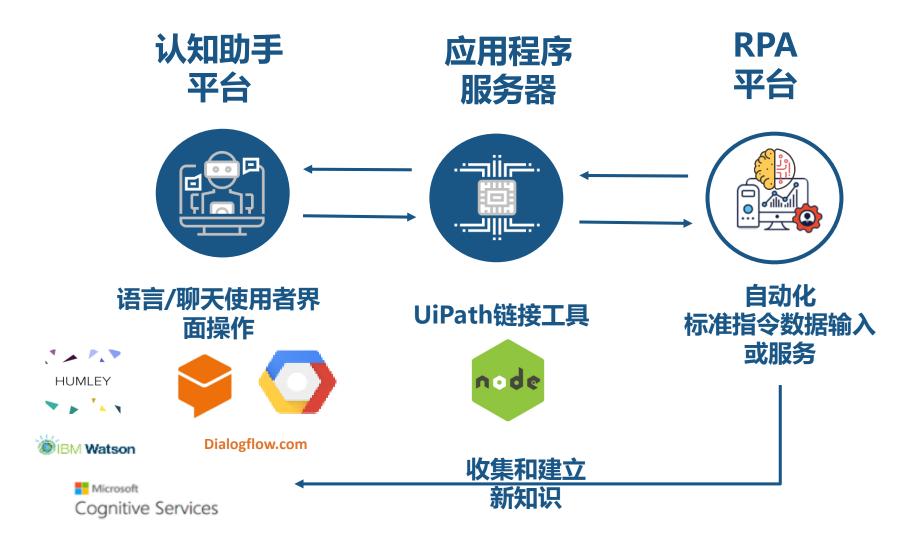
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Legal Services	1	£500.00	£500.00		Bank Swift: HSBCUK4B		
		SUBTOTAL	£500.00		Sort Code: 40-75-22 IBAN: GB32HSBC40752261493026 Account Name: Bevans Ltd UK		
		VAT (20.00%)	£100.00		Account Number: 61493026		
		VAT (20.00%)	100.00				

Ui Path



虚拟助手及聊天机器人融合



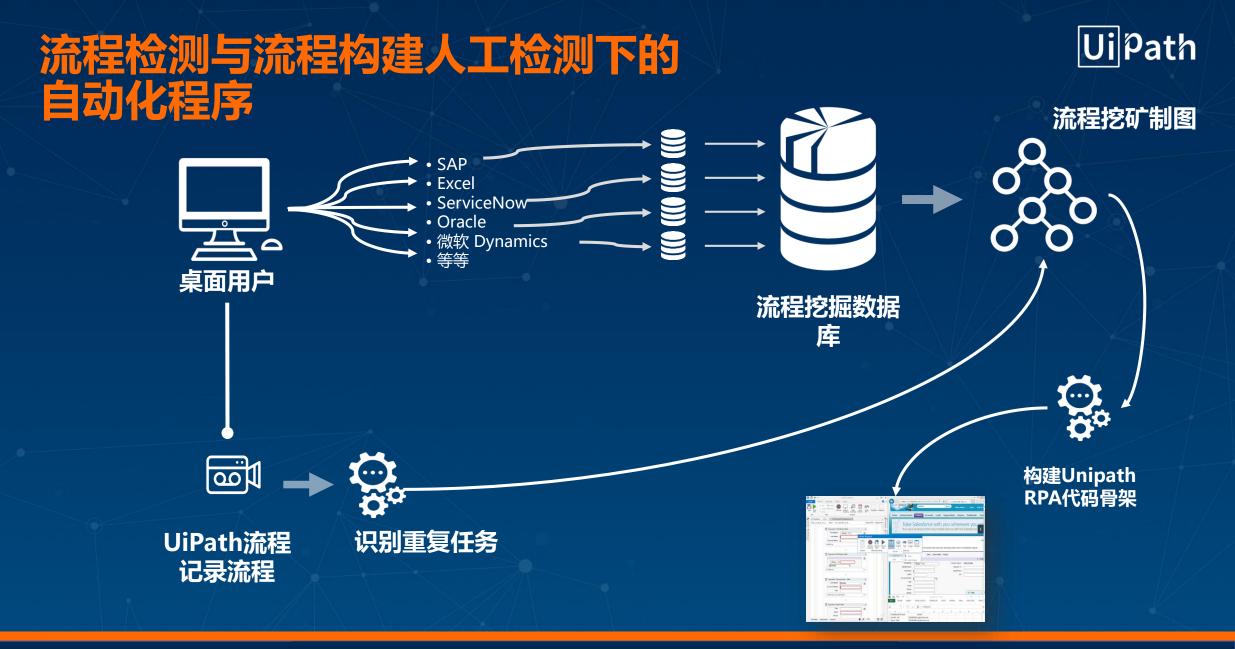


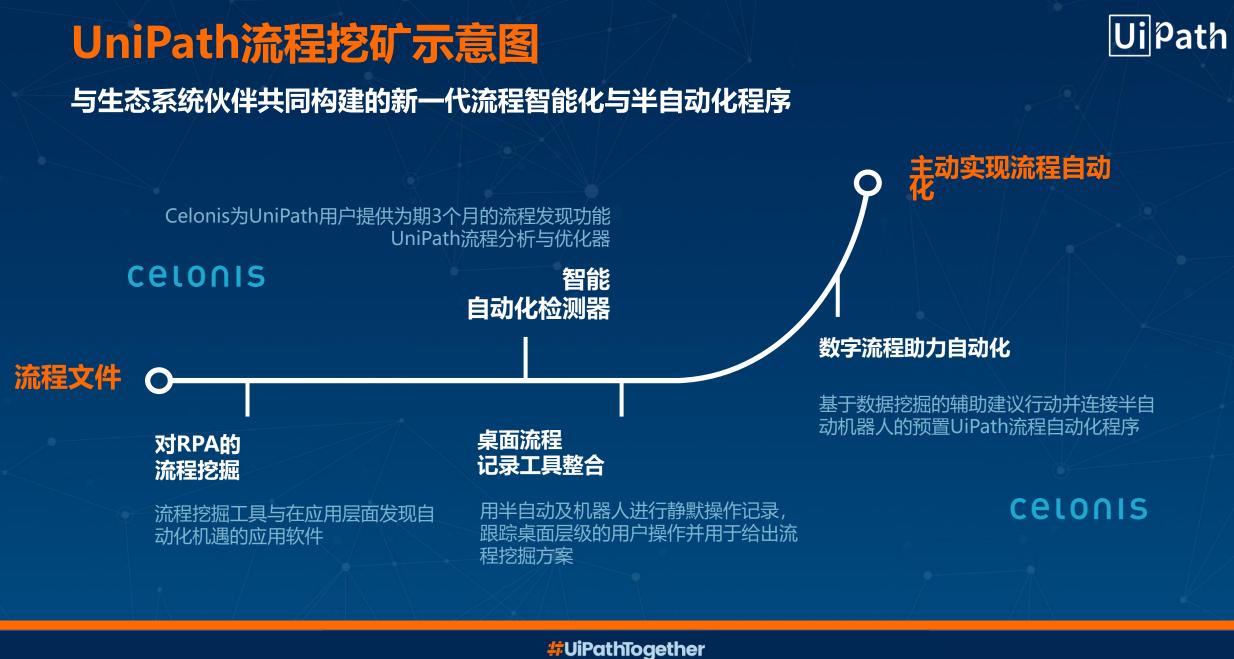
切PathTogether 北京

Uipath

机器人在学习新技能







WHAT'S COMING NEXT 即将呈现

人类与机器人协作

智能捕捉

智能图表制作与分析

复合型智能

自主服务授权

服务型机器人平台

Automation First

即将呈现

CIVING NE

London Bucharest Beijing Tokyo Bangalore

Ui Path

沉浸式实验室



机器人正变得越来越智能化

快来试用2018.3!

UiPath Go!已经上市





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UiPath大中华区的 回顾及前瞻性思维



Gabriel Wu 吴威

MD & GM Greater China Region 大中华区董事总经理 UiPath



Tommy Fung 冯思捷

Sales Director for the Greater China Region 大中华区销售总监 **UiPath**

非UiPathTogether …… 北京 ———

#UiPathTogether



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UiPathTogether BEIJING

吴威 | 大中华区董事总经理



故宫博物

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客户 5 ~ 170+ 机器人 20~1000+

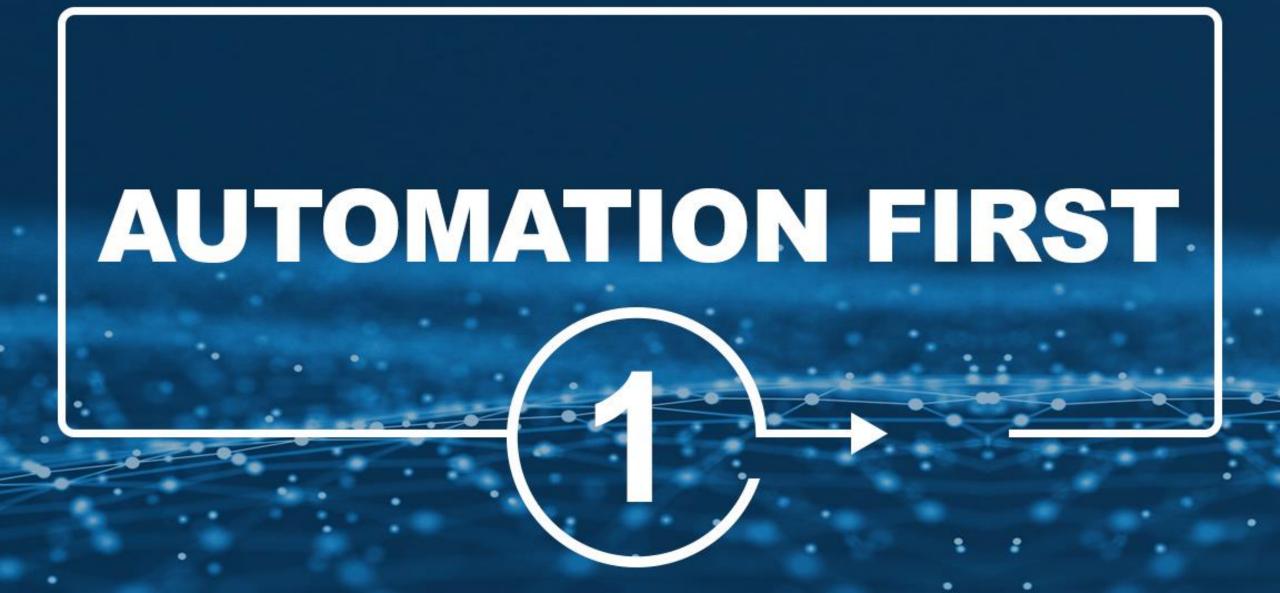
员工 1 ~ 25+

办事处 0 ~ 5 北、上、深、港、台

 5
 6
 7
 8

 6作伙伴 0 ~ 90+
 社区 < 50 ~ > 1000
 发布Go!
 GC继续 更及时的 持、中区

GC继续扩张: 更及时的本地支 持、中文论坛、 丰富的本地市场 推广、R&D



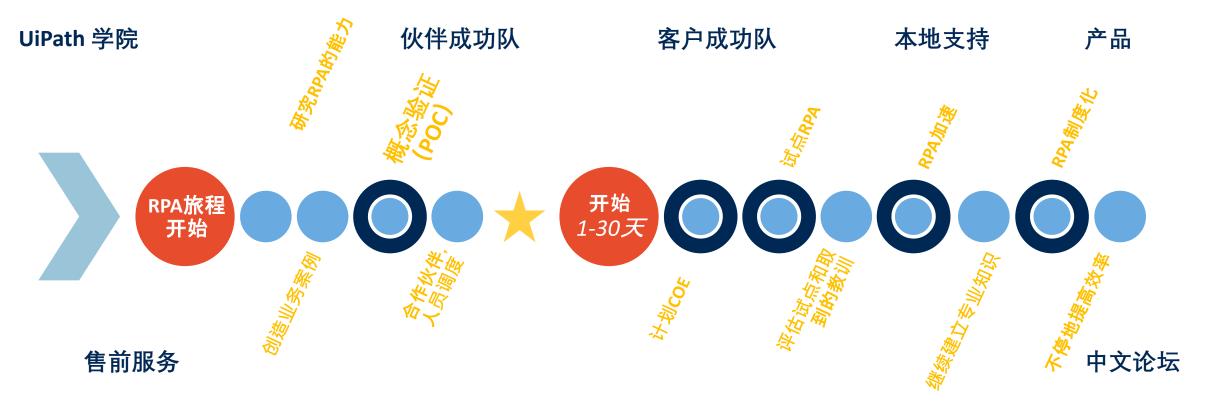








RPA旅程路线图



RPA不是一个项目,而是一个旅程!

人机西比: 1:1

开放免费的 合作 教育

25万+ 独特免费的 下载资源

开源社区





来自 20万

训练有素的 开发人员 139 个国家

」 学院 成员

GO! 1000 +意见 150获批 组件 用时不超过

一个月

开放免费的 合作与教育

超过 25万+ 独特免费的 下载资源 2.4万+ 活跃论坛 会员

开源社区

ACADEMY 11 小练有素的 开发人员 来自 139 个国家 20万

ACADEMY

成员

GO!

1000+份 意见

150 +获批 组件 用时不超过 一个月

UiPath学术联盟



高等教育项目





自动化技能项目



反思、多元化和 包容计划



青年自动化项目

目标 3年内覆盖100万+名学生

Ui Path Culture 企业文化





UiPathTogether BEIJING

谢谢大家



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Thomas Chin 金少陵

Vice President of Sales APAC 亚太区销售总裁 **UiPath**



Bobby Patrick

Chief Marketing Officer 首席营销官 **UiPath**





MD & GM Greater China Region 大中华区董事总经理 **UiPath**

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幸运抽奖





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