

UiPath Action Center

Automate a broader range of processes by helping robots and people collaborate more effectively.

UiPath Action Center enables automation of advanced processes that require robots and people to work together. Robots power through the work they do best, and Action Center keeps humans in the loop to manage exceptions, issue approvals, and process escalations.



Benefits

With UiPath Action Center, you can take your automations to the next level with seamless collaboration between robots and your human workforce.



Choose how and when robots hand off actions



Monitor and manage automated processes from a centralized portal

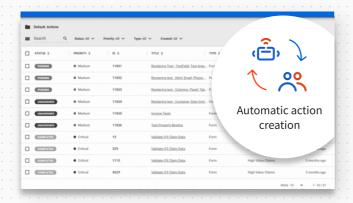


Combine multiple automated processes into longer, complex workflows



Define rules for exceptions, validations, escalations, and approvals

What features are included?

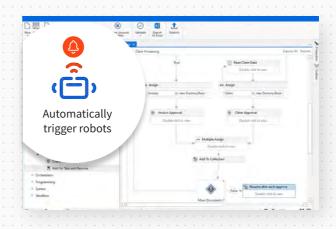


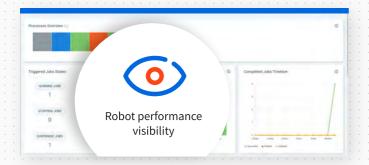
Simplified human/robot collaboration

Through a central portal, users can manage the actions robots automatically create and dynamically assign for exceptions, escalations, validations, and approvals that require a human decision-maker. While human team members work on those actions, robots are free to continue with other work. After the user completes the required action, the next available robot picks up the job and completes it. Non-technical users can quickly build custom interfaces using simple drag-and-drop tools to present the right business context.

Automated long-running workflows

Expand your automation initiatives beyond isolated manual tasks to advanced workflows consisting of multiple component processes that even span business units. Automatically trigger robots with event-driven, long-running workflows—optimizing resource allocation and usage without the need for continual monitoring.





Improved process visibility across business silos

Track long-running workflows start to finish as processes cross organizational boundaries. You can monitor and coordinate long-running workflows involving both human and robot activity through a central location—to accelerate process run times and improve visibility into performance. A consolidated view of robot and human activity highlights opportunities to further optimize processes and weed out inefficiencies and bottlenecks.

Flexible integration and out-of-the-box solutions

Third-party tools can easily integrate with Action Center via APIs. Once a task is created for human validation, users can perform actions using external Business Process Management (BPM) or other customized tools. Once the action is complete in the third-party tool, the process automatically resumes in the UiPath Platform. Action Center also integrates with UiPath Validation Station, so users can easily handle document exceptions. Users can also complete actions anywhere at any time through UiPath Mobile, available for both iOS and Android devices.

